Circular SME Scan

Output 3

Validation Report

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01	21/06/2023	Monica Putri Gunandar
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Table of Content

INTRODUCTION

The COVID-19 incident made it more urgent for Europe's training systems to be modernized and transformed digitally. This is linked to a circular economy, which is a strategic approach to a more eco-friendly economy in support of the European economic recovery, according to CIRCULAR SME SCAN (CSS). Small and medium-sized businesses (SMEs) have a competitive advantage over their competitors because of their circular, sustainable, and climate-friendly operations. Even so, over 25 million SMEs in Europe struggle to take advantage of these prospects because they lack the knowledge and complementary financial and non-financial resources that major corporations have to make the necessary changes. Due to the fact that these businesses make up the majority of the commercial ecosystem in the participating nations, a strategic partnership between them and circular economy experts is required.

CSS aims to create a self-scan and learning platform that develops SMEs circular economy skills and competencies by focusing on four main areas of entire SME circularity value chain (supply-acquisition, operation-production, retail and waste stream analysis).

The main results and outputs of the project are:

1. An online tool called the self-scan which allows SME owners and managers to evaluate the degree of circularity in their present business models. The tool then directs users to a variety of other tools, methods and connections.
2. A platform which includes:
   a. Local connection: It is not possible to become more circular on one's own. Collaborations, synergy and teamwork are necessary. The platforms gives us access to a number of beneficial connections in the concerned industry or area, supporting and directing SMEs along their circular pathways.
   b. The Circular SME Scan combines motivational stories and concrete examples of other companies, both big and small to give a clear

picture of how people in your position as SME owners and managers are approaching the problem of becoming more circular.

Methodology Second Loop: Pilot testing

Pilot testing will be done with a wider sample of participants who go through the programme (15 SMEs/ partner country).

Around 60 participants from the potential target group and other potential beneficiaries will participate in the testing and validation activities and will be able to make full use of the developed programme in the duration of the project. The participants of pilot sessions will be asked to evaluate their skills and the impact of CIRCULAR SME SCAN programme. The results of the evaluation are presented in the validation report.

During the pilot testing, we asked the learners to fulfil a questionnaire seen in Annex 1. The questionnaire results were collected with the help of Google forms, to get the unified view. Questionnaire will be translated to project partner's languages.

CSS final release – After the end of the pilots, the partners filtered all suggested improvement and decide upon the updates to be incorporated in the final release of the platform. This release will be made available at the end of the project and it will constitute the final product of the project.

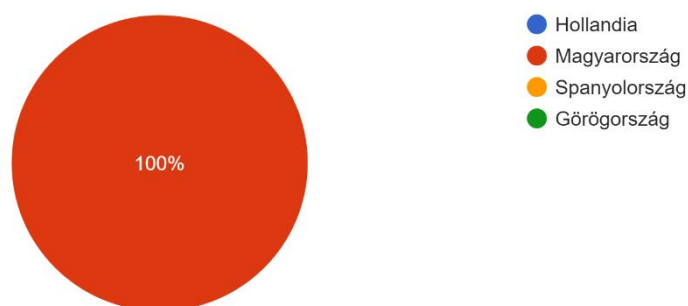# Pilot Testing in Partner Countries

3.1 Hungary

In total 24 people filled out the anonym Hungarian survey, which was available online from 11th of May until 1st of June 2023.

The results show that the Hungarian version was filled out only by Hungarians.

1. Kérjük, adja meg származási országát
24 válasz

- Hollandia
- Magyarország
- Spanyolország
- Görögország

100%

The responses indicated that only 58,3 % of the participants took the time and review all topic and materials. The rest, 41,7% chose the most relevant topic for themselves, such a

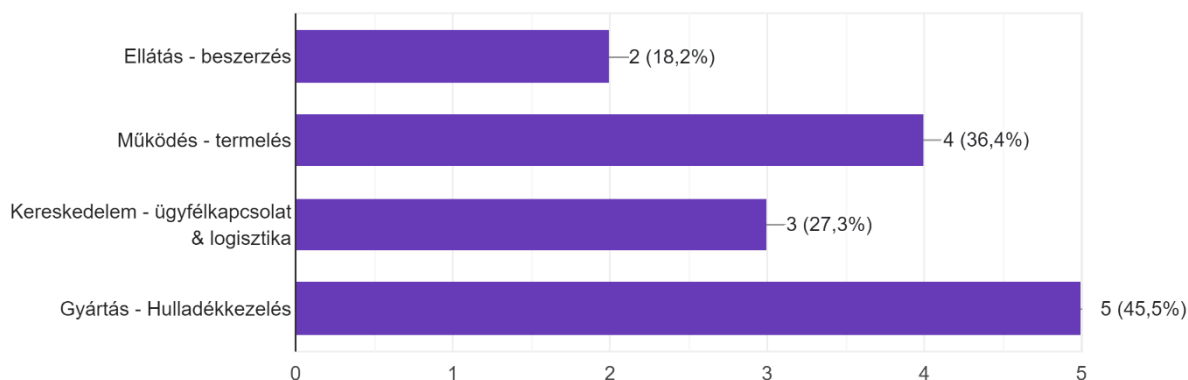## 2. Volt lehetősége végigmenni a program összes témáján/egységén?
24 válasz

- Igen
- Nem

41,7%

58,3%
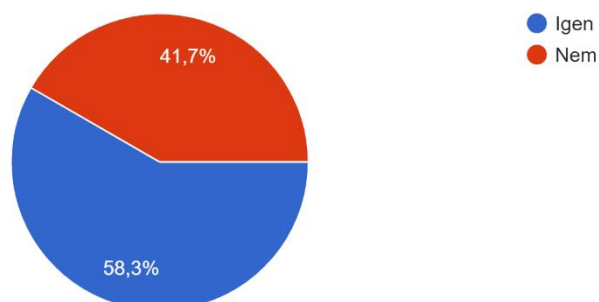
The rest, 41,7% chose the most relevant topic for themselves, such a operation-production and the waste stream analysis, which processes were chosen together by 9 times.

2.a Ha nem, melyik témakör(ök)et választotta?
11 válasz

Témakör	Érték
Ellátás - beszerzés	2 (18,2%)
Működés - termelés	4 (36,4%)
Kereskedelem - ügyfélkapcsolat & logisztika	3 (27,3%)
Gyártás - Hulladékkezelés	5 (45,5%)

For the 3. question, participants had to write down the first three words that come to mind about the learning programme and they gave the following answers:

1. necessary, up-to-date, sustainable
2. free, flexible, usable
3. learning, feedback, green solution
4. circular, up-to-date, operational
5. focused, fresh, approach
6. fast, user-friendly, accessible
7. solutions, applicable, analysis
8. prevention, long term, solution
9. learning, reduction, future, future
10. green, start, understandable, future, start
11. material use, recycling, flexible, flexible
12. economy, approach, pressure, flexible, sustainable, sustainable, sustainable, sustainable, sustainable, sustainable, sustainable
13. user-friendly, up-to-date, good

14. free, usable, competitiveness

15. mindset, learning, opportunity

16. key, up-to-date, changeover

17. message, experiment, experiment, transport, delivery

18. information, suggestions, decision, decision

19. learning, use, opportunities, opportunities, use, knowledge

20. supply chain, problem management, implementation, implementation

21. alternative, colour, manageable, manageable

22. sustainability, change of mindset, need

23. practical, interesting, readable

24. interesting, simple, useful

People had to scale their agreement with the following statements in the 4. question:

a.   The goals of the learning programme were achieved

b.   The learning programme met my expectations.

c.   The practical usefulness of the information obtained during the learning programme is very good.

d.   The information and methods learned during the learning programme were novel.

e.   The acquired information and acquired methods can be well utilized during adapting circular activities and/or increasing circularity in SMEs.

For the statements above, the 24 answers were not worth than strongly agree or agree. But 3 participants evaluated the statement of d) and e) as they agreed with it, which suggests the CSS self-scan and platform still could be improved a bit.

Respondents had the opportunity to make comments and suggestions about the content, structure of the programme in the 5. question, which was not obligatory to fill out. 2 answers were received with the following text:

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Registration is superfluous if I can fill in the self-check questions and access all the material without it.

The interface was not clear where to access the training material.

Fillers agreed that the learning materials were comprehensive, user-friendly and useful in question 6.

The most useful types of materials were different almost in every answer in question 7. such as:

1. good practices
2. waste-related examples
3. I could not choose
4. courses
5. videos
6. articles, websites and good practices
7. examples from other regions
8. all from
9. materials on waste management, is in our view the most urgent
10. videos
11. McArthur website
12. articles and examples
13. courses
14. best practices
15. company practices
16. Courses, projects related to the cycle
17. good practices
18. books, courses
19. general materials, courses
20. exercises
21. articles and videos

22. Projects, websites
23. good practices, links
24. self-assessment, good practices

Some participants even named a concrete website what he found very useful; others could barely choose. To highlight the most striking results - Good practices and examples were mentioned 9 times, until courses 6 times.

The quality of the materials got 83,3 % very good and 16,7% good evaluation from the respondents.

8. Milyennek találja a platformon található anyagok minőségét?
24 válasz
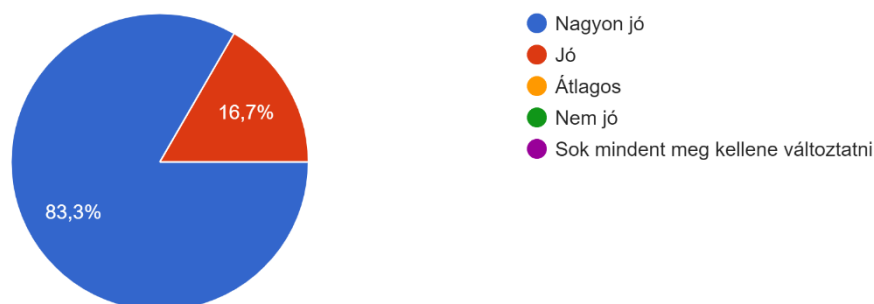
The following answers were given as justification for the quality (Question 9):

1. Diverse curriculum, from theory to practice
2. I have found learning materials and exercises that I can apply to my own company's day-to-day operations with a small investment.
3. Easy to follow, understandable material.
4. Easy to learn, but with the possibility of further learning by marking courses and resources.
5. Highlights the essentials, new knowledge can be acquired easily.
6. Good, but the financial resources needed for conversion are not negligible
7. Compiled, nicely presented, structured materials

8. Several options given: you can read, listen or watch the materials. summaries are available in Hungarian, even if the sources are not

9. You can find other projects, additional courses, articles, exercises. The most important materials on the circular economy are available in all formats in one place.

10. High quality, pre-sorted!?

11. Everything has a source, everything is referenced, and is accompanied by pictures

As the question was not obligatory to answer, only 11 responses were gathered from the 24 participants.

In the next part (10), the self-scan was examined from different point of view: comprehensive, useful, user-friendly. The completed surveys showed 100% for each statement.

10.a Átfogó *

	1	2	3	
nem értek egyet	○	○	○	egyet értek

10.b Hasznos *

	1	2	3	
nem értek egyet	○	○	○	egyet értek

10.c Felhasználóbarát *

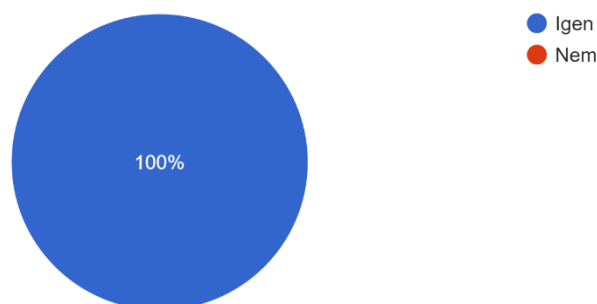|	1	2	3	
nem értek egyet	○	○	○	egyet értek

The 11. question had two parts. First the participants had to answer whether the self-scan was helpful to analyse the circularity level of their business or not.

11. Hasznos volt az önellenőrzési eszköz a vállalkozás körforgásosságának elemzéséhez?
24 válasz

● Igen
● Nem

100%

Then they had to explain for either answer, but again the explanation was not obligatory. The following answers were still submitted:

1. Emphasises how much we can and should pay attention to in our operations
2. Gave guidance on how we can go further
3. I answered the questions with a simple answer choice and got the evaluation straight away.
4. It shows our current situation
5. It's free, I had it in a few minutes.
6. Highlighted the weak points
7. Underpinned the changes made so far
8. Another plus to check our activities
9. The questions asked, asked about different aspects of the processes. Some things we hadn't thought of before.
10. It also drew our attention to sustainable solutions in areas we had not considered before.
11. Helped us to gather what steps we can already implement in our company without spending extra money.

The 12. question included the same statements for the platform as it was before for the self-scan. Luckily, all the 24 answers said the same for the platform that it's comprehensive, useful, user-friendly.

The last question of the survey was about the recommendation of the self-scan tool and learning platform to the responders' business environment. The replies gave a clear yes answer. This is a good initiative and it can hold the key for a sustainable circular future.

13. Ajánlaná az önellenőrző eszközt és platformot az üzleti környezetében?
24 válasz

● Igen
● Nem

100%
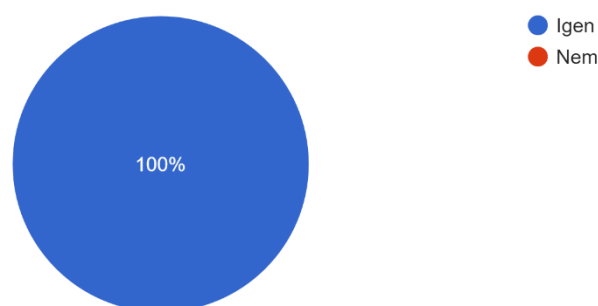
3.2 Spain

In total 22 people filled out the survey.

The results from the questionnaire are included below, all of them are from Spain.

1. Por favor, indica tu país de origen
22 respuestas

● Países Bajos
● Hungría
● España
● Grecia

100%

The responses indicated that 54,5 % of the participants reviewed not only the CSS Self Scan but also all materials included in the platform. This is higher than expected, estimations were that participants would access only those materials considered relevant ater filling n the Self-Scan but it seemed interest was raised and they explored all the content.

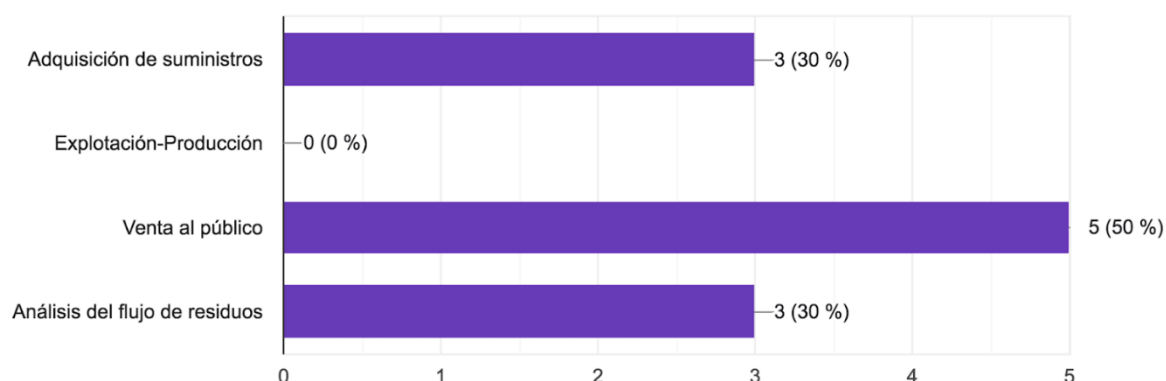2. ¿Has tenido la oportunidad de recorrer el programa completo?
22 respuestas

- Si
- No

45,5%

54,5%
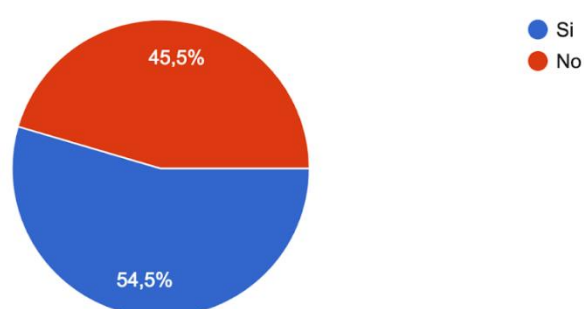
The rest, 45,5% chose the most relevant topic for themselves, such a retail, supplies and the waste stream analysis, which processes were chosen together by 11 times.

2.a. Si la respuesta es no, ¿qué tema(s) has elegido?
10 respuestas

Adquisición de suministros — 3 (30 %)
Explotación-Producción — 0 (0 %)
Venta al público — 5 (50 %)
Análisis del flujo de residuos — 3 (30 %)

For the 3. question, participants had to write down the first three words that come to mind about the learning programme and they gave the following answers:

1. intuitive, useful, practical
2. useful, practical and concrete
3. comprehensive, easy to use, interesting
4. interesting and useful
5. simple and complete
6. interesting, comprehensive and helpful
7. attractive and beneficial
8. interesting, useful, novel
9. interesting, useful and innovative
10. self-learning and circularity
11. Practical, concrete and useful
12. practical and interesting
13. Specific, tailored, concrete
14. It is easy, complete and can be adapted to each case.
15. interesting but not for my sector
16. useful and innovative
17. useful and comprehensive
18. Innovative, sustainable, green
19. Responsibility, environmental, operational
20. Circularity, innovation and profit
21. sustainability, green economy, recycling
22. sustainability, green economy, recycling

The most common key words are

- Useful (8 times)
- Interesting (7 times)
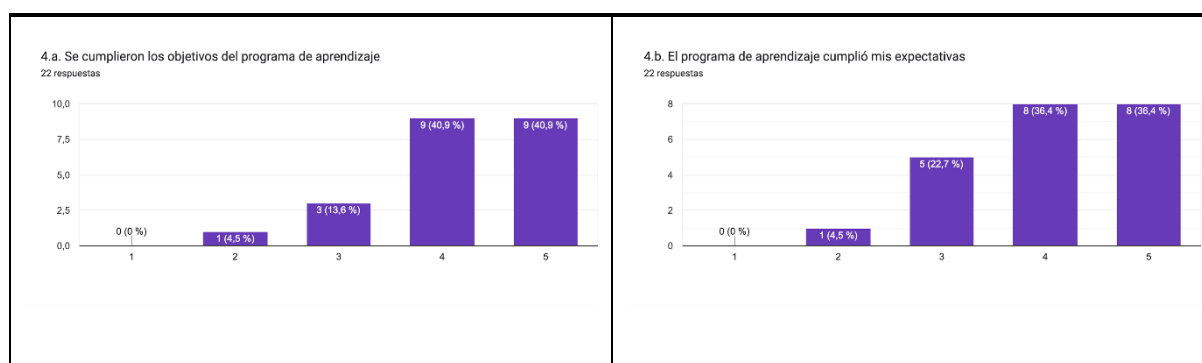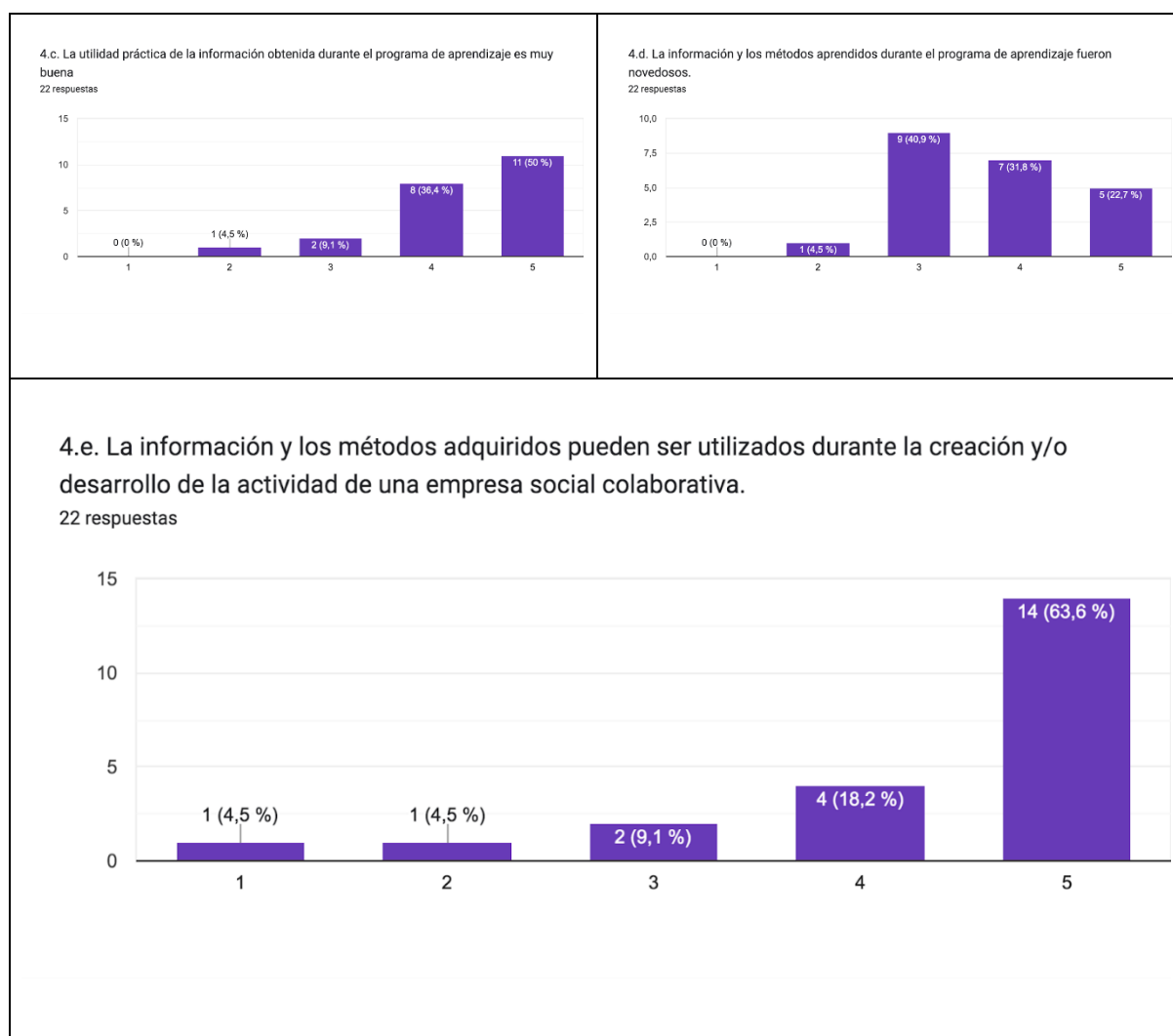- Innovative, innovation & novel (5 times)
- Practical (4 times)

People had to scale their agreement with the following statements in the 4. question:

a. The goals of the learning programme were achieved

b. The learning programme met my expectations.

c. The practical usefulness of the information obtained during the learning programme is very good.

d. The information and methods learned during the learning programme were novel.

e. The acquired information and acquired methods can be well utilized during adapting circular activities and/or increasing circularity in SMEs.

For all the questions asked, almost all respondents answered that they agreed or strongly agreed except for the following:

a. 3 no opinion 1 who disagreed.

b. 5 no opinion 1 disagreed

c. 2 no opinion 1 disagreed

d. 9 no opinion 1 disagreeing

e. 2 no opinion 1 person disagreed 1 person strongly disagreed

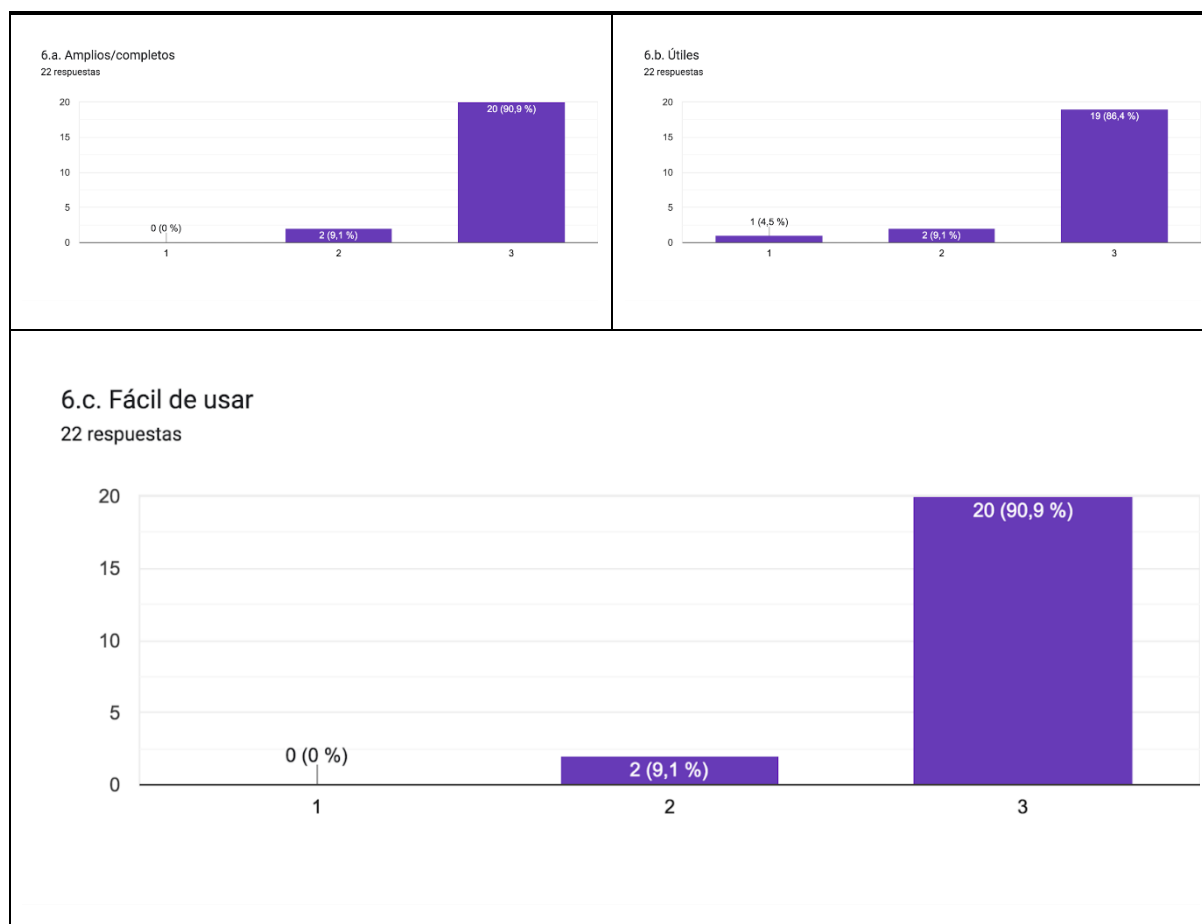**4.c. La utilidad práctica de la información obtenida durante el programa de aprendizaje es muy buena**
22 respuestas

0 (0 %) — 1
1 (4,5 %) — 2
2 (9,1 %) — 3
8 (36,4 %) — 4
11 (50 %) — 5

4.d. La información y los métodos aprendidos durante el programa de aprendizaje fueron novedosos.
22 respuestas

0 (0 %) — 1
1 (4,5 %) — 2
9 (40,9 %) — 3
7 (31,8 %) — 4
5 (22,7 %) — 5

4.e. La información y los métodos adquiridos pueden ser utilizados durante la creación y/o desarrollo de la actividad de una empresa social colaborativa.
22 respuestas

1 (4,5 %) — 1
1 (4,5 %) — 2
2 (9,1 %) — 3
4 (18,2 %) — 4
14 (63,6 %) — 5

Respondents had the opportunity to make comments and suggestions about the content, structure of the programme in the 5. question, which was not obligatory to fill out. 3 answers were received with the following text:

- Expected the outcome of the self-diagnosis to be some kind of comparative report with other companies in the sector.
- Maybe it's fine for other types of business, but for a shop I don't know.
- Businesses need to be made aware of their ecological responsibility.

Most fillers agreed that the learning materials were comprehensive, user-friendly and useful in question 6.

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However, 2 respondents neither agree nor disagree with any of the statements mentioned above and in the case of the usefulness of learning materials 1 respondent disagrees.

6.a. Amplios/completos
22 respuestas

6.b. Útiles
22 respuestas

6.c. Fácil de usar
22 respuestas

The most useful types of materials were different almost in every answer in question 7. such as:

1. Case studies
2. examples/best practices
3. articles
4. Videos
5. examples
6. Articles and examples
7. Examples
8. Videos/podcasts

9. Articles and examples

10. articles and best practices

11. Self-diagnosis is a very useful tool to identify what is really useful.

12. articles and examples

13. Inspirational stories are what I find best

14. Guides

15. Articles

16. Examples

17. All

18. I found it all useful, although the cases of good practice are very enriching.

19. Practical examples from other companies

20. Best practices and videos

21. all material is useful

22. examples and articles

To highlight the most striking results - Good practices and examples were mentioned 10 times, until videos and podcasts 3 times.

The quality of the materials got 22,7 % very good and 68,2% good evaluation from the respondents.

8. ¿Cómo consideras la calided de los materiales? (Incluida la plataforma)
22 respuestas

- Muy buena
- Buena
- Normal
- Mala
- Necesita mejorar mucho
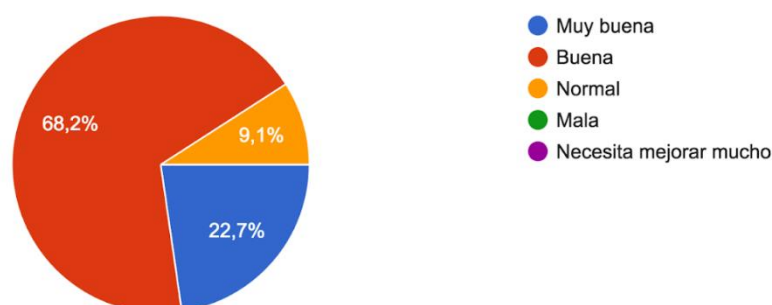
The following answers were given as justification for the quality (Question 8.a):

1. The quality of the content is noticeable, although it is aimed at more industrial businesses.
2. It is based on real cases.
3. You can see that there are professionals behind it, who offer the contents in a very enjoyable way for any audience.
4. There are many flaws in the platform. The self-diagnosis does not add much. It is better to browse through the materials and select the ones you are interested in.
5. There is a wide variety of very interesting materials.

As the question was not obligatory to answer, only 6 responses were gathered from the 22 participants.

In the next part (9), the self-scan was examined from different point of view: comprehensive, useful, user-friendly.
We can observe some discrepancy on the responses showing that the Selfscan can be improved.

9.c Fácil de usar
22 respuestas
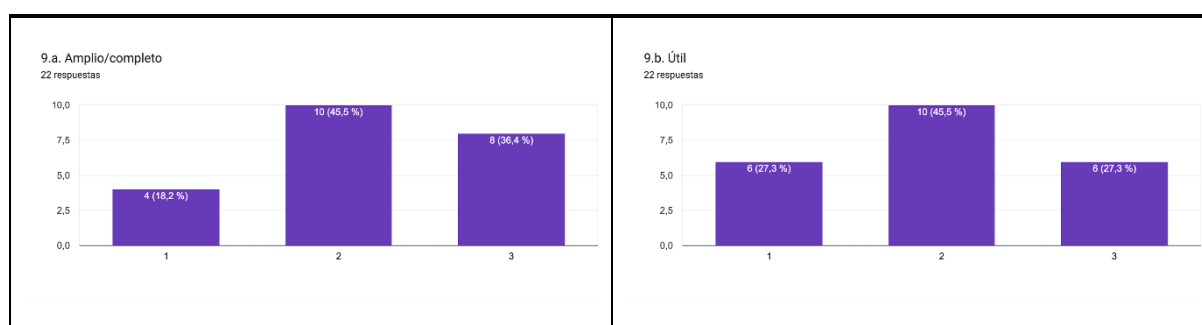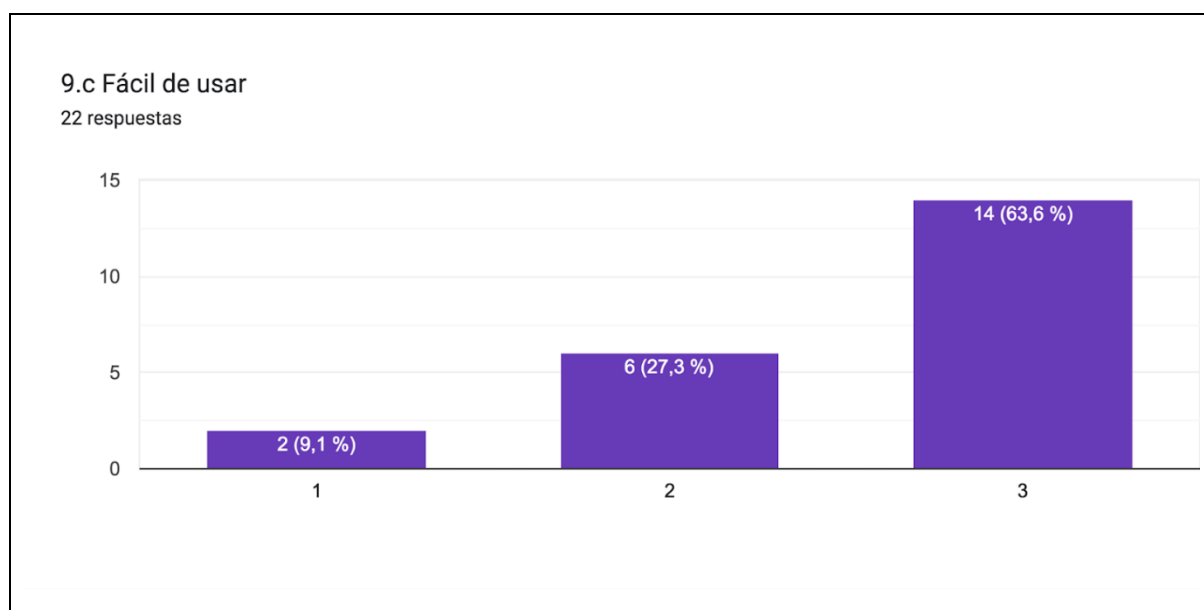
The 10. question had two parts. First the participants had to answer whether the self-scan was helpful to analyse the circularity level of their business or not.

10. ¿Te ha resultado útil el auto escaneo para analizar el nivel de circularidad de tu negocio?
22 respuestas
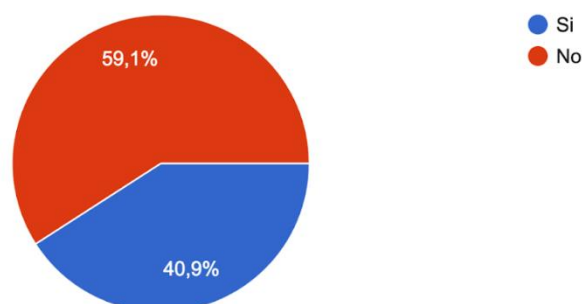
Then they had to explain for either answer, but again the explanation was not obligatory. The following answers were still submitted:

Respondents who say it was useful say the following:

1. I have not obtained hardly any information after doing so
2. I have realised that there are many things I can do, simply by taking what interests me from what others are doing.
3. I found all the content I saw very interesting.

4. Because you can easily make a diagnosis of what is most relevant for your company.

5. Although it's good, it's what I found least satisfying about the platform.

6. It has helped me to see where I need to improve.

Respondents who say it was not useful say the following:

1. I had a failure and could not complete it.

2. I have not been able to do so

3. As I said, you have no report or comparative picture of how your situation is compared to other companies in the sector.

4. It has not worked

5. it is missing that a report should be obtained.

6. This is what I liked the least, I didn't find the result very useful.

7. is what I found least useful

8. I am in retail and although there are a few things that I can use, most of them are more dedicated to the industrial sector.

9. Instead of auto-scanning you can search for the information yourself. It doesn't offer much.

10. It has not provided me with any different information than that obtained by filtering the materials without doing the previous auto-scan.

11. It has not provided me with any different information than that obtained by filtering the materials without doing the previous auto-scan.

12. It hasn't given me much.

The 11. question included the same statements for the platform as it was before for the self-scan. Luckily, the answers are very positive about the platform, mostly saying it is comprehensive, useful, user-friendly.
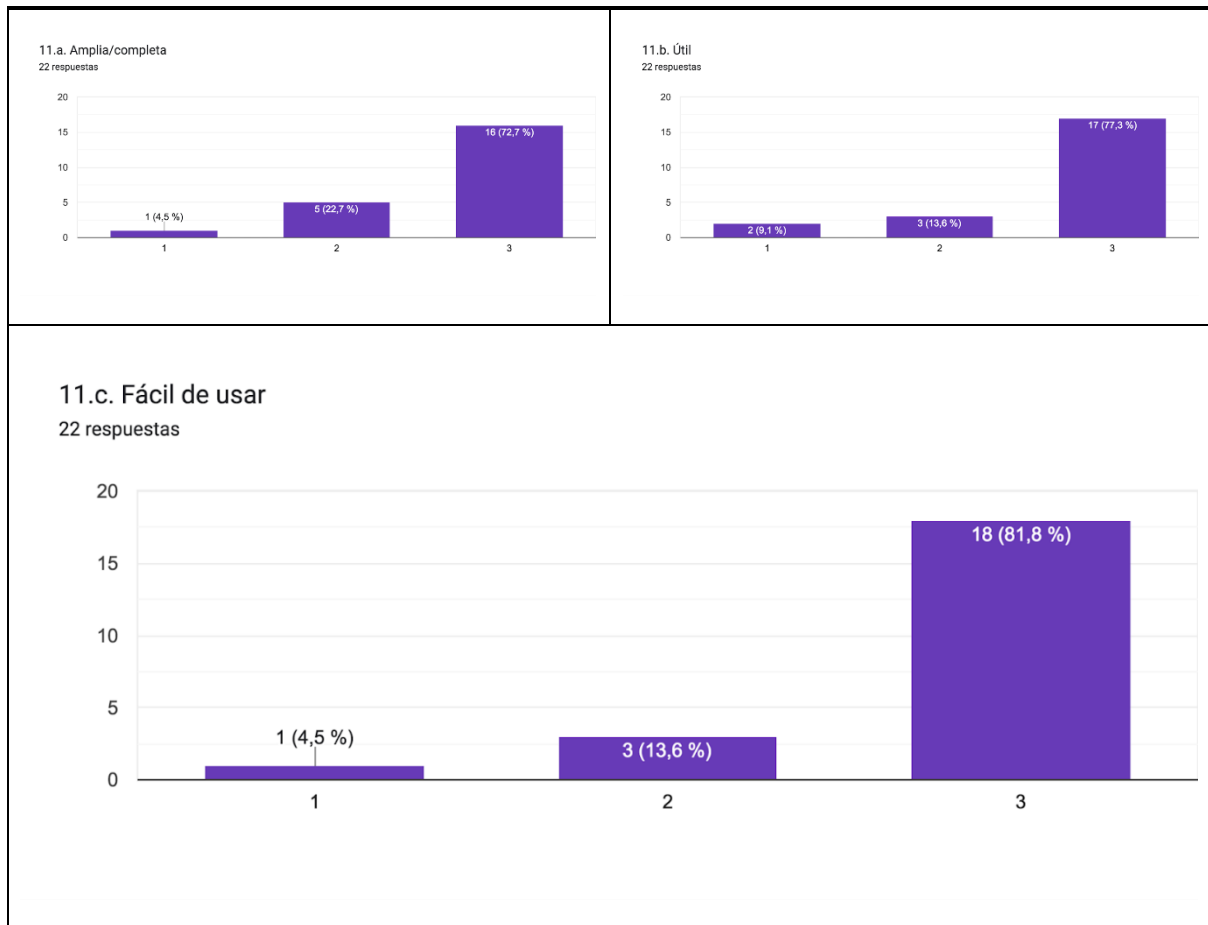
11.a. Amplia/completa
22 respuestas

11.b. Útil
22 respuestas

11.c. Fácil de usar
22 respuestas

The last question of the survey was about the recommendation of the self-scan tool and learning platform to the responders' business environment. The replies gave an almost clear yes answer. This is a good initiative and it can hold the key for a sustainable circular future.

12. ¿Recomendarías esta herramienta a otras personas y/o a tu entorno empresarial?
22 respuestas

- Si
- No

86,4%

13,6%
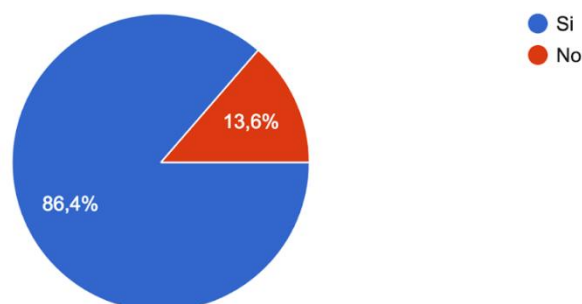
3.3 The Netherlands

There are a total of 20 anonymous responses on the Dutch survey. All of the responses on the Dutch survey was filled in my respondents in the Netherlands as shown on the figure below

1. Geef uw land van herkomst aan
20 antwoorden

● Nederland
● Hongarije
● Spanje
● Griekenland

100%

The responses of question 2 indicated that35% of the respondents reviewed all materials and topics while the 65% did not and decided to choose the most relevant topic for their company instead.

2. Heb je de kans gehad om de zelfscan en het platform van het programma met de 4 hoofdprocessen te doorlopen?
20 antwoorden

● Ja
● Nee

35%

65%
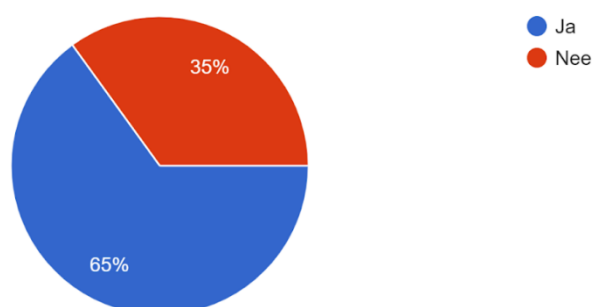
From the 65% of respondents who chose topics most relevant to them, the breakdown of the topics are as follows.

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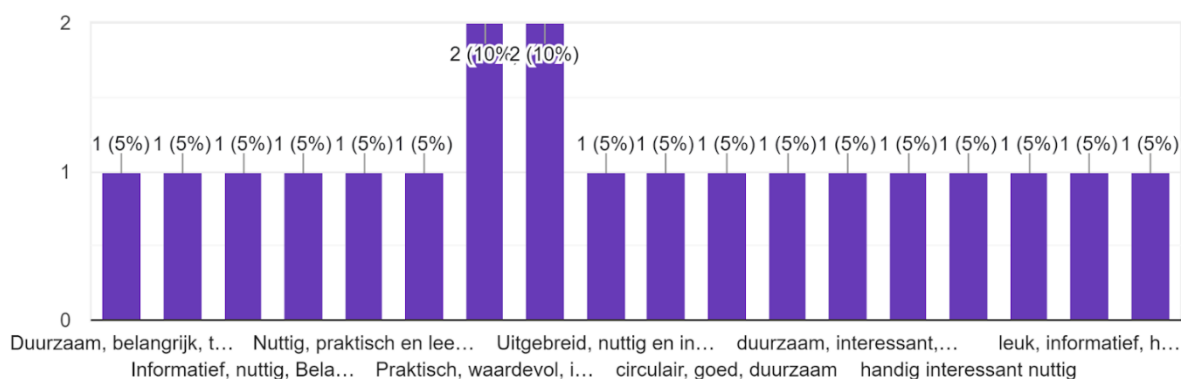## 2a. Zo nee, welk(e) onderwerp(en) heb je gekozen?
13 antwoorden

For question 3, respondents were asked to write down 3 words that comes to mind about the learning programme. The answers are as follows:

3. Schrijf drie woorden op die in je opkomen over de zelfscan en het platform!
20 antwoorden

1. useful interesting useful
2. hadig, interesting, circular
3. Many details, complete, clear
4. useful, lots of text, circular
5. informative, nice
6. Interesting, innovative, sustainable
7. Practical, valuable, interesting
8. Useful, practical and instructive

9. Comprehensive, useful, innovative

10. Informative, useful, Important

11. Comprehensive, Informative, Good

12. Clear, Useful, Instructive

13. Useful, Important, Good

14. Sustainable, Important, Future

15. nice, informative, useful

16. sustainable, interesting, useful

17. durable useful interesting

18. Practical, valuable, interesting

19. Comprehensive, Informative, Good

20. circular, good, sustainable

The answers show that the three words that comes to mind most about the learning programme are:

Interesting, useful, sustainable

For the fourth question, respondents were asked to measure their agreement on the following statements:

a. The goals of the learning programme were achieved

b. The learning programme met my expectations

c. The practical usefulness of the information obtained during the learning programme is very good

d. The information and methods learned during the learning programme were novel

e. The acquired information and acquired methods can be well utilised during adapting circular activities and/or increasing circularity in SMEs.

For question 4a, b and c, respondents either agree or strongly agree with the statements. However, in question 4d and e, a couple respondents scaled on "average".
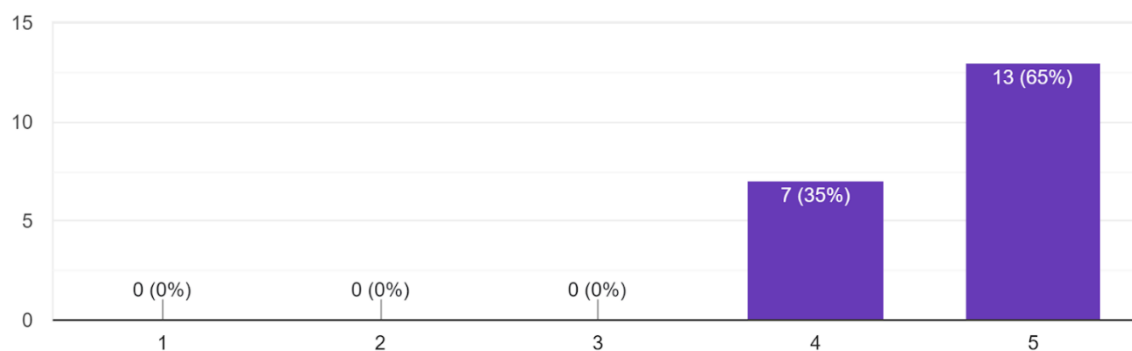
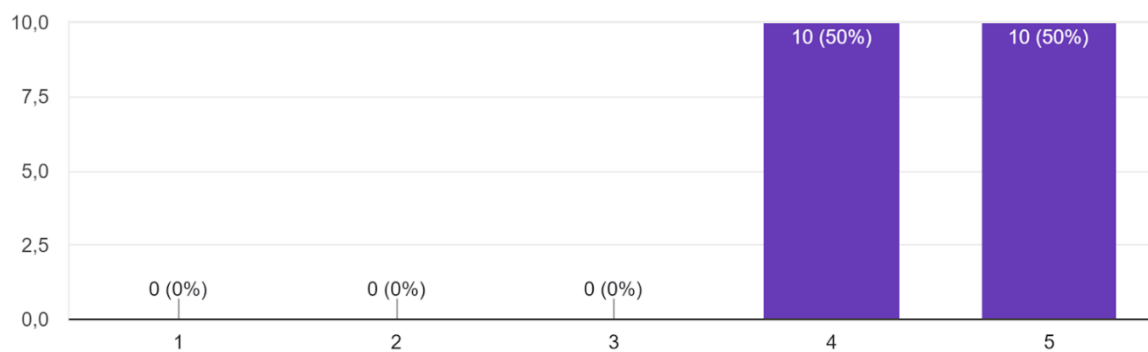## 4a. De doelen van het leerprogramma zijn bereikt
20 antwoorden
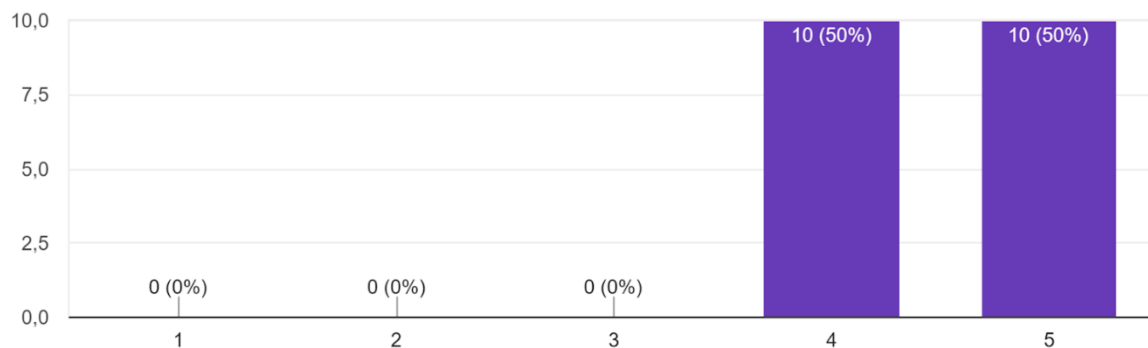
4b. Het leerprogramma voldeed aan mijn verwachtingen
20 antwoorden

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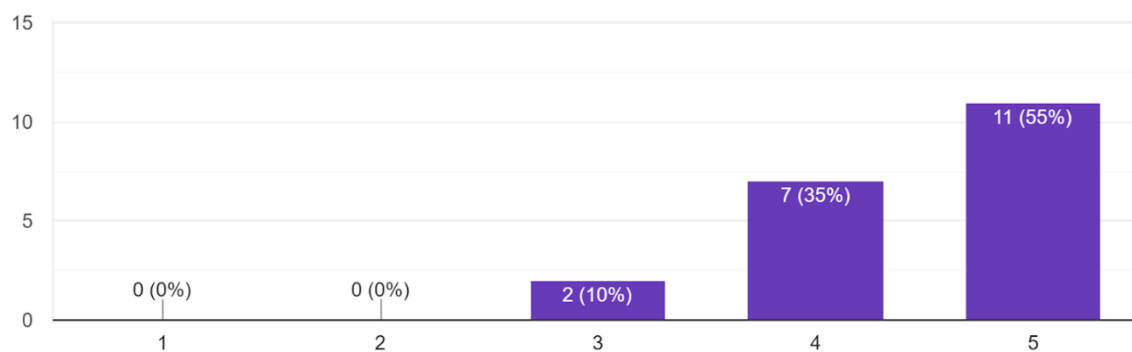CIRCULAR SME SCAN   2020-1-HU01-KA226-VET-093967

4c. De praktische bruikbaarheid van de informatie die tijdens het leerprogramma is verkregen, is zeer goed.

20 antwoorden

**4d. De informatie en methoden die tijdens het leerprogramma werden geleerd, waren nieuw.**

20 antwoorden

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4e. De opgedane informatie en verworven methoden kunnen goed gebruikt worden tijdens het aanpassen van circulaire activiteiten en/of het vergroten van circulariteit in het MKB.

20 antwoorden
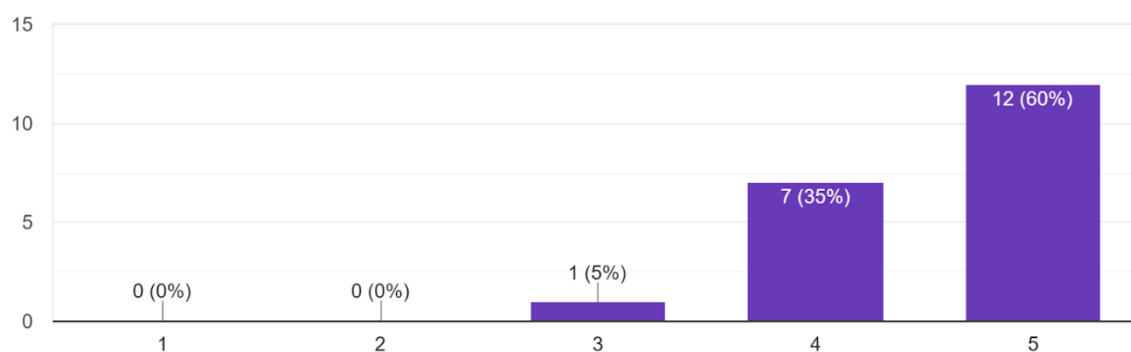
Question 5 was not an obligatory question therefore out of 20 respondents, we only received 3 responses which states:
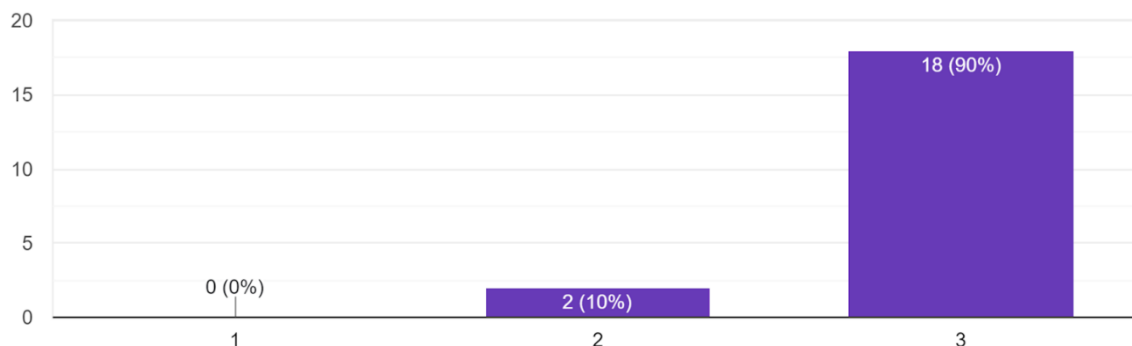
1. Sometimes a bit long and a lot. The answers are long to read
2. no, it is complete
3. The questions and answers of the scan are very long, which makes it seem a bit overwhelming, even though it is not too bad in the end.

As seen on the figures below, of the responses of question 6 "Give a scale of 1-3 how did you find the learning material" that the learning material were comprehensive, user-friendly and useful.
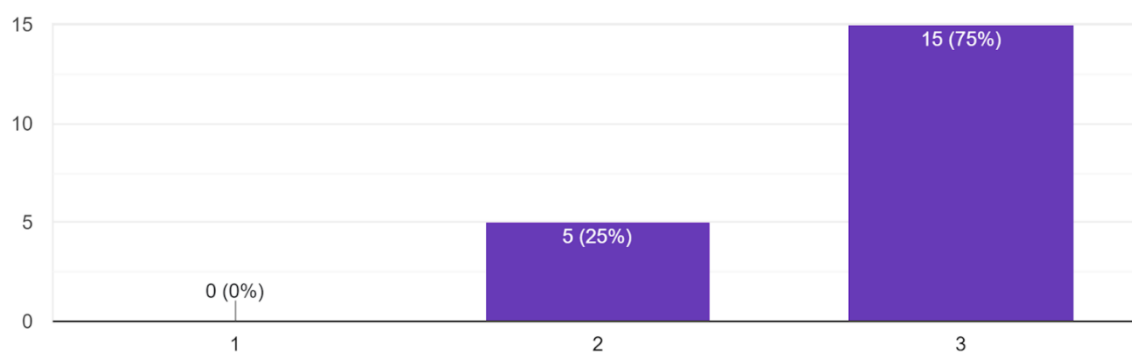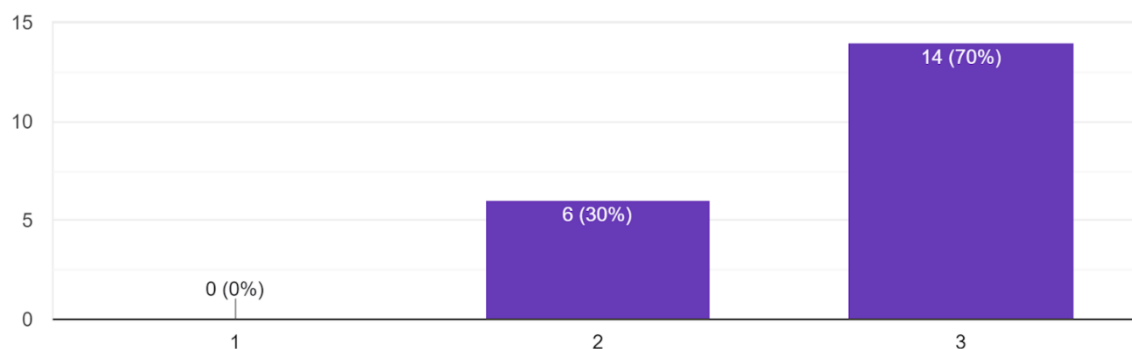
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6a. Uitgebreid
20 antwoorden

6b. Nuttig
20 antwoorden

6c. Gebruiksvriendelijk
20 antwoorden

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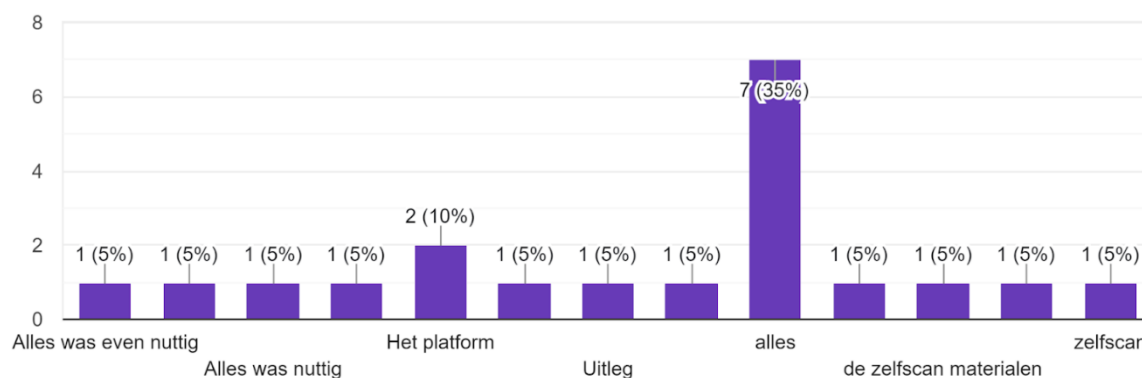
When asked which material is the most helpful on question 7, most respondents answered "all of them".

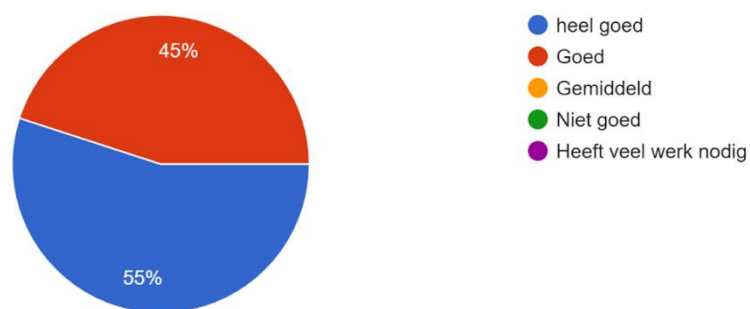7. Welke materialen of hulpmiddelen vond je het nuttigst?
20 antwoorden

In question 8, respondents were asked, "what is the quality of the learning materials in the learning platform?". Respondents agree that it is between really good(55%) and good(45%).

8. Wat vindt u van de kwaliteit van de materialen die in het platform zijn opgenomen?
20 antwoorden

We also asked the respondents to explain further their answers to the previous question. However, this question is not obligatory hence, we only received 7 answers. The answers are as follows:

1. I had a good time looking for the sources that are most useful and instructive for me. Nice to be able to do a bit of research for yourself this way. Also nice to see examples from other countries.
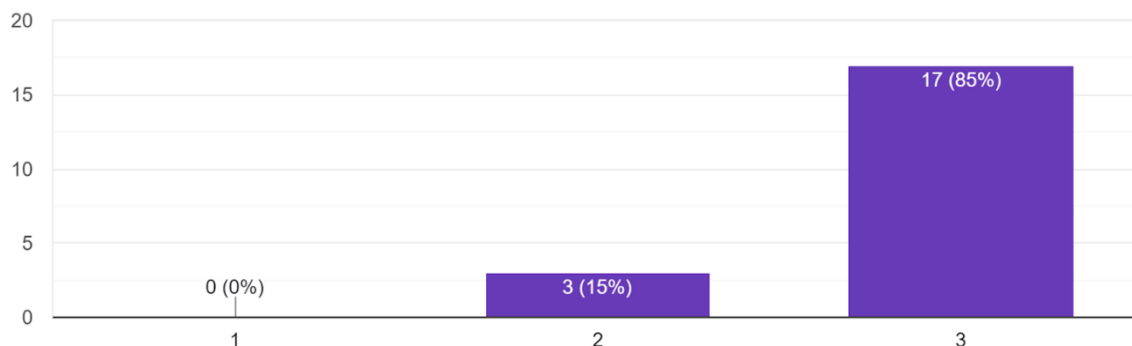
2. The things I was curious about could be found there. Also very user-friendly thanks to the filters you can use.

3. Everything was clear, practical and easy to apply.

4. Good materials that are very useful

5. They are well connected to the topics

6. Overall, it looks very good and you can find everything well with the filters. But if I have a company myself that I want to share my experience with as a best practice, I don't see an opportunity to add myself.

7. Everything looks professional

In question 10, respondents were asked how they found the self-scan in terms of being comprehensiveness, usefulness and user friendliness.. They all scored 2 and 3 out of 3.
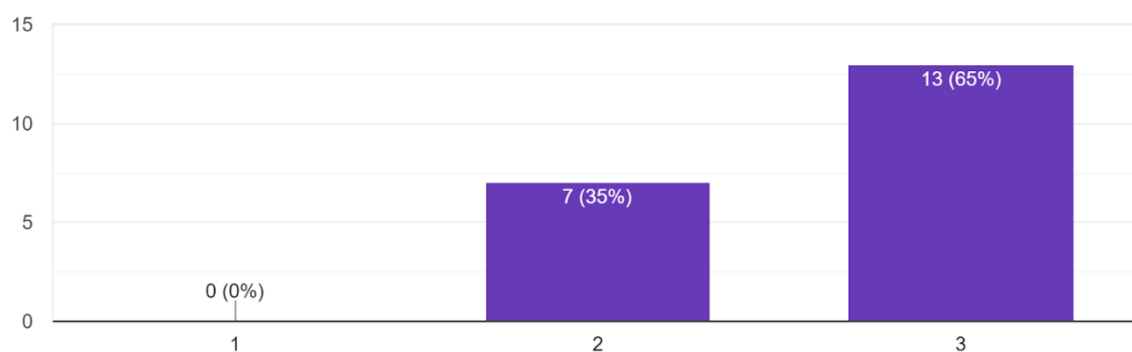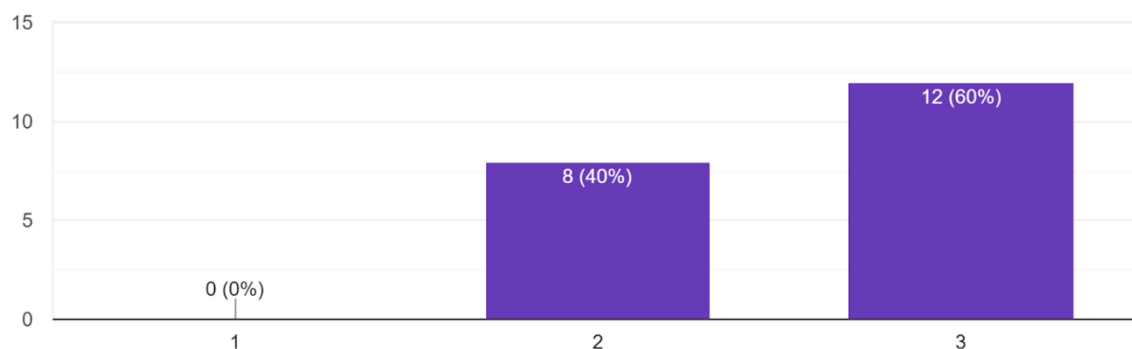
10a. Uitgebreid
20 antwoorden

10b. Nuttig
20 antwoorden

10c. Gebruiksvriendelijk
20 antwoorden

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Question 11 was divided into two parts where respondents had to answer whether the self-scan was useful to analyse the circularity level of their business or not and then they had to explain why. The second part of the question was not obligatory.

All the respondents agreed that the self-scan helped them with assessing their business circularity level.

11. Was de zelfscan nuttig om het circulariteitsniveau van uw bedrijf te analyseren?
20 antwoorden
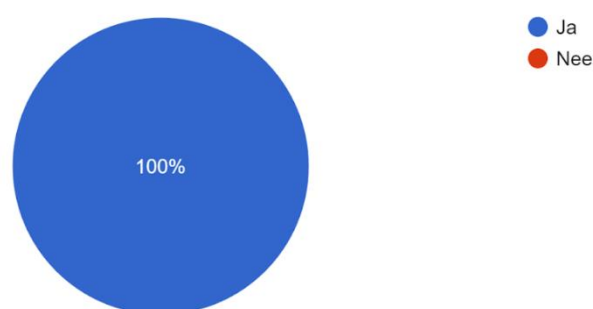
When asked to explain, 10 out of 20 respondents gave their answers as seen below.

1. Fitted well within my business
2. In a way, yes, because it is still nice to get confirmation that what you are doing is right. But the self-scan could be better targeted.
3. It gives insight
4. I was less aware than I thought of the steps I was taking, so it was good to be shown a mirror.
5. I don't think such a thing exists yet, so it was very enlightening to use the self-scan for my business
6. The self-scan is very easy to apply and gives useful information
7. It has helped give insights into my business.
8. It gives a clear picture
9. You see where there are improvements, even though you may have realised it yourself. In addition, the platform brings you to resources that could help you, which I found very useful.
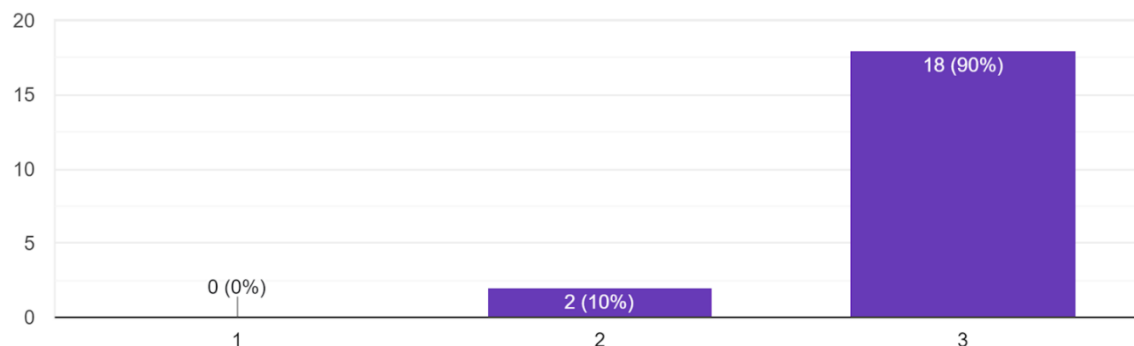10. Because nothing like this has yet been used for my business

Question 12 asks the respondents about the overall platform in terms of their usefulness, comprehensiveness and user-friendliness). Again, the responses show positive results with 2 and 3s on a scale of 1-3.

12a. Uitgebreid
20 antwoorden

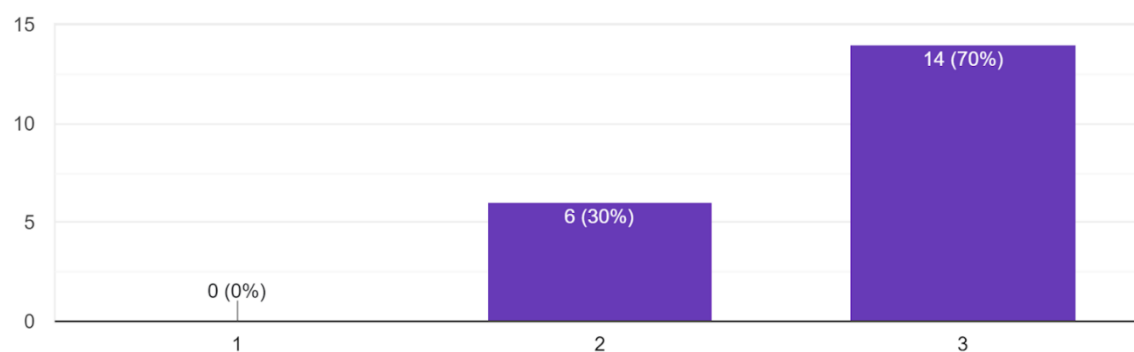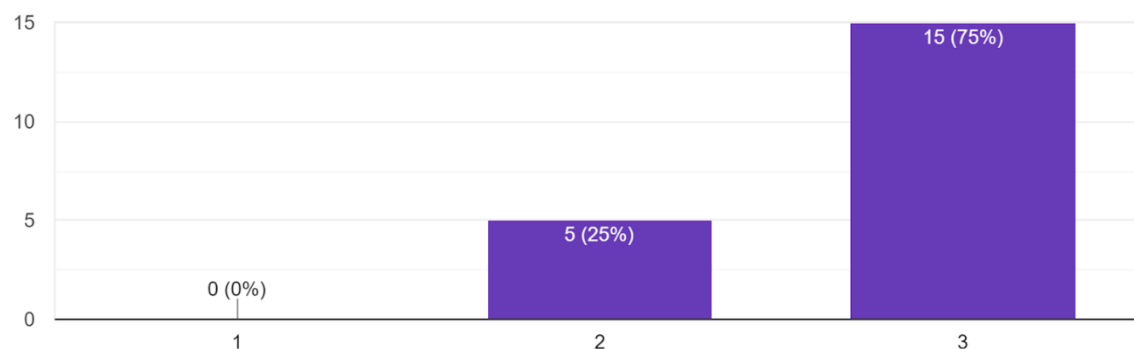## 12b. Nuttig
20 antwoorden
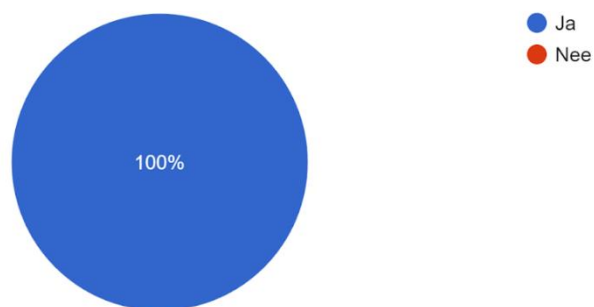

12c. Gebruiksvriendelijk
20 antwoorden

Last but not least, question 13 asks the respondents if they would recommend the platform to their business associates. All 20 respondents agrees that they would recommend this platform to their associates.

13. Zou u de zelfscantool en het platform aanbevelen in uw bedrijfsomgeving?
20 antwoorden

● Ja
● Nee

100%

General Conclusions of Pilot testing

In Hungary, despite the necessary reminders for the participants to fill out the survey, they have positive opinion about the self-scan tool and learning platform. The results support the fact that these tools are useful and necessary for SMEs and their environment (stakeholders) to become more circular. They are interested in the opportunities what circularity can offer them and to their businesses. They are not against good causes and willing to learn new things. They are depending on whether they can obtain and make changes, adapt them into their everyday operations. The CSS self-scan tool and learning platform satisfies this learning need to get the necessary skills, competences for the circular transition.

The majority of respondents found the platform and learning materials useful and interesting which bodes well for the overall results of the platform. Respondents in Spain seem to have varied answers when it comes to the most useful tools. This shows that the tools provided in the platform are all important and having such a variety of tools gives a positive impact to the respondents. However, the self-scan assessment seem to did not work for many of the Spanish respondents. Nonetheless, out of 22 respondents, only 1 person would not recommend the tool and platform to their colleague.

Despite having difficulties with getting responses at the start in the Netherlands, the team decided to personally phone people and manually fill in the survey for them. That way we were able to complete the survey in a timely manner. The results of the survey show a positive result on the learning materials, self-scan and overall platform of the Circular SME Scan project. The results show that SMEs are quite satisfied with the platform and especially the self-scan as they have never seen such a thing that would analyse the position of their business circularity before.

In conclusion, the Circular SME Scan team had completed a necessary 60 responses on the validation survey. The responses on the survey are mostly positive except the self-assessment part of the survey that was done in Spain. Results show that it did not work and respondents in Spain would rather just have the platform and no self-scan as it didn't add so much to the analysis of their business circularity. The self-assessment was set up originally for PC/ notebook. AVACA needed to adjust the self-assessment to be mobile-friendly, which was the most likely cause of the error. Unfortunately, the modification took time and was finished after most responses had been received.

Annexes

Annex 1: Questionnaire for Pilot testing

Thank you for reviewing the online learning programme developed by the CIRCULAR SME SCAN project. Please fill out this short questionnaire to help us evaluate and imporve the online learning programme/ tool.

1. Please indicate your country of origin:

The Netherlands

Hungary

Spain

Greece

Other, please specify

2. Did you have the chance to go through all the topics/ units of the programme?

Yes   No

3. If no, which topic(s) did you select?
   a. supply-acquisition,
   b. operation-production,
   c. retail
   d. waste stream analysis

4. Please write three words that come to mind about the learning program

1…………………………………………………

2…………………………………………………

3…………………………………………………

5. Please indicate on a scale of 1-5 how much you agree with the statements

	1	2	3	4	5
The goals of the learning programme were achieved					

The learning programme met my expectations. The practical usefulness of the information obtained during the learning programme is very good.					
The information and methods learned during the learing programme were novel.					
The acquired information and acquired methods can be well utilized during establishing and/or developing a collaborative social enterprise.					

6. If you have any other comments or suggestions about the content or organisation of the training, please let us know.

7. How do you find the quality of materials included in the platform?
    a. Really good
    b. Good
    c. Average
    d. Not good
    e. Needs a lot of work

8. Please explain

9. Please rate on a scale of 1-3 how you find the learning materials in terms of being:

	1	2	3
Comprehensive			
Useful			
User - Friendly			

10. Which type of material or tools did you find most useful?

11. Please rate on a scale of 1-3 how you find the self-scan in terms of being:

	1	**2**	**3**
Comprehensive			
Useful			
User - Friendly			

12. Was the self-scan helpful to analyse the circularity level of your business?

    a. Yes

    b. No

13. If yes, why?

14. If no, why?

15. Please rate on a scale of 1-3 how you find the platform of being:

	1	**2**	**3**
Comprehensive			
Useful			
User - Friendly			

16. Would you recommend the tool to your friend/colleague?

Yes   No

Thank you for your answers!

Link to google forms: https://forms.gle/ush2MCH7BKDaagvs5